

APPENDIX 3

Warwick District Domestic Homicide Review SW01 – Multi – Agency Action Plan Template					
Recommendation	Action to take	Lead agency and Responsible Officer	Evidence of Achievement	Target date	Progress
<p>For Warwickshire Agencies to carry out a scoping exercise to explore the feasibility of a co-ordinated multi-agency approach to sharing information, risk assessing and supporting individuals with complex needs(e.g. victims of domestic abuse, homeless, alcohol/substance misuse/mental health issues) who may be vulnerable, but who do not meet current statutory thresholds.</p> <p>Within this process to consider:</p> <ul style="list-style-type: none"> • a single point of contact to co-ordinate responses and professional involvement- and a lead practitioner to co-ordinate service responses; • A multi- agency care management system (similar to a MARAC) to assess and manage cases; • a review of existing agency assessment tools to ensure that relevant questions are included which cover the following: domestic abuse, mental ill health, substance misuse, accommodation needs; • the development of an 	<p>Multi- agency task and finish group to be established to scope the parameters of this work, assess whether this work can be a core part of current and potential projects e.g. ECINS and MASH</p>		<p>Report with recommendations to Safer Warwickshire Partnership Board</p>	<p>COMPLETED</p>	<p>COMPLETED</p> <p>Warwickshire has now launched a Multi-Agency Safeguarding Hub (MASH), which will be all-age and all-vulnerability. This is a significant step in protecting the most vulnerable and especially those with complex needs. Many professionals from Warwickshire agencies are now embedded as part of the MASH so that all necessary safeguarding and vulnerability information and concerns can be shared directly with partners and decisions can be made jointly in a timely manner about how best to protect and safeguard</p>

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<p>advocacy system for this client group- to broker relationships with agencies;</p> <ul style="list-style-type: none"> • information sharing protocols; • Guidance for voluntary organisations (who support this client group) who work in partnership with the statutory sector. 					<p>individuals and families. This new arrangement significantly improves access to and sharing of multi-agency information that will allow the identification of cross-related safeguarding concerns.</p>
<p>To develop a domestic abuse referral protocol. This protocol to include clear guidance for all agencies to ensure that all aspects of client’s lives are considered when undertaking assessments.</p>	<p>Small working group to be established</p>	<p>VAWG Strategy Development Manager</p>	<p>Domestic Abuse referral protocol</p>	<p>January 2015</p>	<p>March 2015 – Domestic Abuse Referral Policies in place for specialist services May 2016 - MASH Domestic Abuse Pathway includes specific operating guidance covering referrals. Ongoing - Re-commissioning of specialist domestic abuse services includes development of and compliance with new multi-agency referrals protocol.</p>

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<p>To develop a process whereby local GPs are informed about MARAC process and are involved in 'two way' information sharing and referrals into MARAC</p>	<p>MARAC Steering group Task and Finish group to develop process</p>	<p>MARAC Co-ordinator/ CCG representative- Lead Safeguarding Nurse</p>	<ol style="list-style-type: none"> 1. Production of laminated information sheet for GP Practices with relevant information about MARAC process and referral routes/care pathways. 2. Information on CCG website 3. Audit of GP referrals into MARAC. 4. Audit of MARAC cases being flagged by GPs (cross reference with CCG/NHS England recommendation re flagging) 	<p>COMPLETED</p>	<p>COMPLETED</p> <p>GP Practices received MARAC information through Protected Learning Time training events and safeguarding training. WCC have commissioned the IRIS Programme to be provided to all GPs in Warwickshire to support them in identifying, assessing and referring DVA, including MARAC. Referrals from GPs for MARAC now come via IRIS. MARAC Steering Group monitors referrals through local performance management framework. Through the IRIS Programme every GP surgery in South Warwickshire is now accredited as "DV Aware".</p>
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<p>To improve agencies' understanding of domestic abuse –so that they understand and recognise the complexities and dynamic of domestic abuse and its impact on victims.</p>	<p>'Back to Basics' Freedom Programme training for staff to be provided , made available and publicised among voluntary and statutory agencies utilise</p>	<p>VAWG Strategy Development Manager</p>	<p>1. Audit of numbers of staff from individual agencies who attend programme. 2. Sample survey to capture possible impact of training on individual's perception and understanding of domestic abuse and how this will impact on their work role.</p>	<p>COMPLETED</p>	<p>COMPLETED</p> <p>Since 2014 Minimum of 6 training courses a year provided to agencies free of charge (funded by WCC). 2016-17 10 courses scheduled. Each course is evaluated - has resulted in increased non-police referrals to MARAC and increase in non-olice referrals to specialist services. WCC monitor the number of staff from agencies who attend and provide feedback to managers when requested.</p>
<p>To improve awareness about local domestic abuse services with 'key individuals ' of minority communities within Warwick District</p>	<p>Identification of key individuals and organisations. These to be invited and/or involved in the planning of an event which aims to communicate information about domestic abuse, domestic abuse specialist services and the MARAC process</p>	<p>VAWG Strategy Development Manager with Warwickshire Race Equality Partnership and identified individuals</p>	<p>1. Monitoring of referrals from minority communities to domestic abuse specialist services and MARAC</p>	<p>March 2015 ONGOING</p>	<p>ONGOING</p> <p>Established top 5 languages spoken in each part of the county. Information developed in a these languages and distributed to various community venues as well as specific services. Links with</p>

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					community groups still requires further development.
To improve agencies' ability to confidently participate in Domestic Homicide Reviews	The production of clear and detailed guidance for DHR IMR authors	The Home Office – DHR Quality Group	<ol style="list-style-type: none"> 1. Publication and distribution of DHR IMR Guidance 2. Surveys of DHR authors asking them to assess the quality of IMRs currently - and after the publication and distribution of guidance. 	<p>January 2015</p> <p>December 2014 and June 2015</p>	The countywide Domestic Homicide Review Sub Group met for the first time in October 2015 and will submit this action to the Home Office and update on the response at the next update.