

## Rio 2016 Ticket Scams

Purchasing from unauthorised sellers or touts could leave you out of pocket; there is a risk that the tickets purchased are counterfeit or do not even exist. Anyone with a counterfeit ticket will be refused entry.

### Top Tips

- Always check the authorised sellers list which is published for the Rio Olympics.
- When purchasing from another company or individual, ask questions; specifically when you will receive the ticket and what type of ticket you are purchasing.
- Pay for tickets by using a credit card or trusted payment service. Payments made by bank transfer may not be recoverable.
- Always check the payment screen is secure by looking for  <https://> in the address bar

(the S stands for secure)

The same advice goes for tickets for any event.

## Stay Safe This Summer

Going away this summer? Don't leave without packing your cyber safety essentials.

### Top Tips

- When booking holiday's online, use reputable websites. If typing in your details, look for https and the green padlock in the address bar.
- Only check-in at the airport, not on Facebook. You're letting criminals know your house is empty for a while.
- Connecting to Wi-Fi abroad? Only use it for general browsing – not for anything with personal information.
- Need to check bank accounts or emails while away? Invest in a Virtual Private Network (VPN) to connect to Wi-Fi securely.
- Look out for shoulder surfers. Criminals don't take a holiday when you do



## Microsoft Phone Scams

Had a person call you up, saying they were from Microsoft, and that there is a problem with a computer?

Chances are, this was a scam, and criminals were trying to hack your computer.



Microsoft should never contact you over the phone, so if you do get this call – HANG UP straight away.

## Scam Awareness Month

Warwickshire Police marked scam awareness month during July by raising awareness of identity crime, with the message 'there's only one you, keep it that way'.

The campaign coincided with national data released by CIFAS, who say that criminals are finding it easier to commit identity fraud due to the rise in social media use. Fraudsters are increasingly using social media to put together the pieces of someone's identity.

### Top Tips

Check your privacy settings and think carefully about what information you share online.

Shred documents containing personal details before throwing them away.

Make sure passwords are nonsensical. Use letters, numbers and symbols.

Always use legitimate and up-to-date antivirus software.

Remain vigilant. Think before you input or email your personal details.

Think Phishing. Could that email be from a fraudster trying to get hold of your personal details?

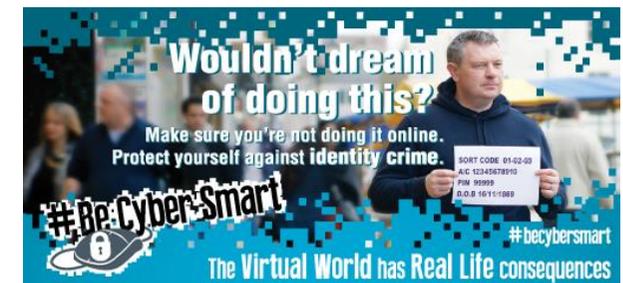
## **AUGUST'S TOP TIP: Change Your Password!**

- make it long and complex
- use a line from your favourite book/song/film
- change the letters for numbers and punctuation
- make sure your email password is different from all your other passwords
- find it difficult to think of (and remember) new passwords? Download a password manager which does the hard stuff for you

## **If You Are Affected**

If you fall victim to any scam, report to Action Fraud on 0300 123 2040 or <http://www.actionfraud.police.uk>

If you would like support as a result of becoming a victim of any crime, contact **Victim Support**.



## Rise In Brexit Email Spam

A new phishing attack targets users with subject lines such as "Brexit causes historic market drop".

### Top Tip

Users are advised **not to click on links or attachments in such emails.**



## One In Ten People Now Victims of Cyber Crime

The latest Office for National Statistics (ONS) National Crime Survey have found that 3.8 million fraud and 2.0 million computer misuse offences were reported in the past year.

This figure was enough to nearly double the headline crime rate in England and Wales.

Fraud victimisation was identified as being higher in the middle of the age distribution, where adults aged 45-54 were more likely to be a victim of fraud (7.9%) than 16-24 year olds (5.0%) or those aged 75+ (4.0%).



If you would like to have an advice session with Warwickshire County Council's Cyber Crime Advisors, contact them [alexgloster@warwickshire.gov.uk](mailto:alexgloster@warwickshire.gov.uk) or [kierenhagan@warwickshire.gov.uk](mailto:kierenhagan@warwickshire.gov.uk)

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## Time To Change Your Apple Account

### Password

There are reports that up to 40 million Apple iCloud accounts have been compromised. While these are only reports, it is essential you remain as Cyber Safe as possible, and change your password.

### Top Tip

Change that old password, pronto. Head to your AppleID settings to get started. From there you can view your security settings. Click "Change password" to update your password.

For advice on creating a new password, check our top tip of the month on the reverse of this page.



**COMING SOON**  
CYBER SAFE WARWICKSHIRE  
WEBSITE

## Reporting A Scam

Make a scam complaint to Warwickshire Trading Standards via [Citizens Advice Consumer Service](#) on 03454 040506.

## Phone Upgrade Scam

Fraudsters are impersonating telephone service providers and contacting their clients offering a phone upgrade on a low monthly payment contract.

The fraudsters will glean all personal and financial details which will be used to contact the genuine phone provider and order a new mobile phone handset. The fraudsters will either intercept the delivery before it reaches the victim's address or order the handset to a different address.

### Top Tips

Never provide your personal information to a third party from an unsolicited communication.

Obtain the genuine number of the organisation being represented and verify the legitimacy of the communication.

If the offer is too good to be true it probably is.



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