

ADULT SOCIAL CARE OUTCOMES FRAMEWORK - 2017/18 OUTTURNS

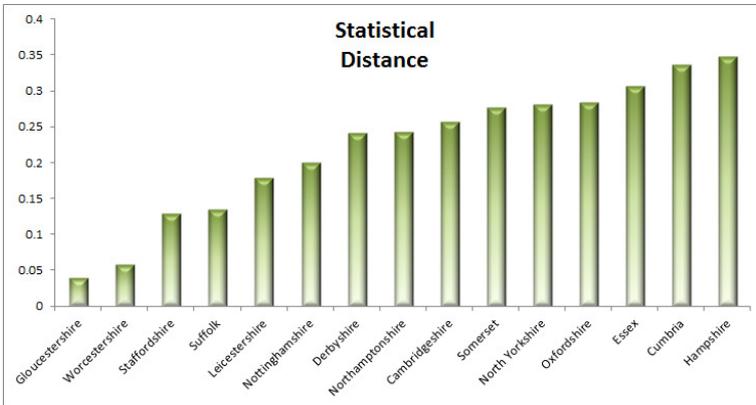
Insight Service Briefing Note | February 2019

The Adult Social Care Outcomes Framework (ASCOF) is the Department of Health’s main tool for setting direction and ensuring transparency in adult social care. It identifies measures which reflect the outcomes which matter most to users of adult social care services and their carer.

The ASCOF measures themselves are sourced from a variety of returns. The majority of them come from operational information provided in the Short and Long Term Support (SALT) return, which is the main adult social care activity return. The remainder come from either the annual Adult Social Care Survey (ASCS), or the biennial Survey of Adult Carers (SACE) in England survey. However, 2017/18 was not a statutory year for the Survey of Adult Carers in England so national comparisons are not available.

This document refers to Warwickshire’s comparator group – these are the other local authorities identified by CIPFA in 2014 as being Warwickshire’s ‘nearest neighbours’ in terms of size and demographics.

Graph 1: CIPFA nearest neighbours by statistical distance

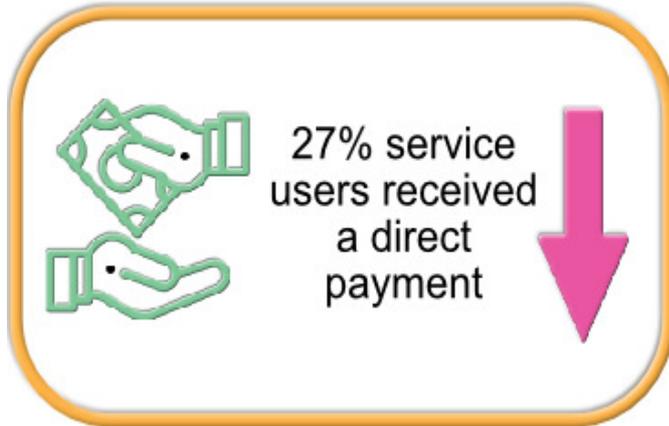


The CIPFA calculation takes into account a range of demographic and operational factors to provide a group of each local authority’s nearest statistical neighbours. The graph above demonstrates that Gloucestershire and Worcestershire are Warwickshire’s closest statistical neighbours, but that the remaining 13 authorities are all very similar. That group forms the comparator group

referred to throughout this document.

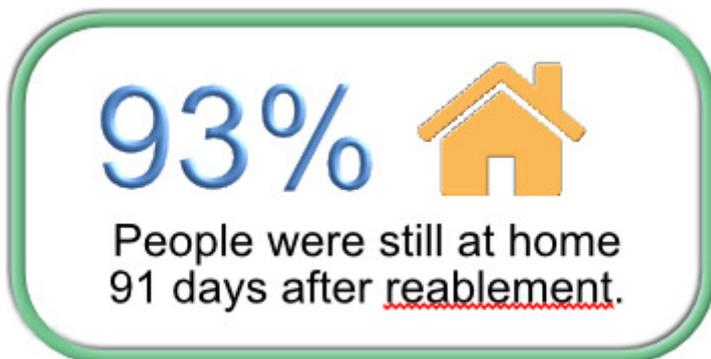
Some comparator measures are not available in some years because they were not collected in that period.

The Headlines in brief



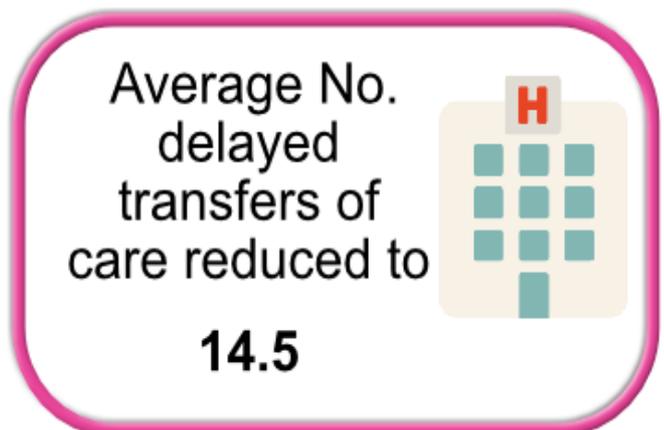
27% service users received a direct payment in 2017/18, down from 29.3% last year. Migration to Mosaic and data quality may have impacted this, and early indications are that the 2018/19 outturn will show an improvement.

11.6% of working age service users with a Learning Disability were in paid employment. That's almost double the national rate of 6%.



93% of people were still at home 91 days after leaving reablement, well ahead of the national average of 82.9%.

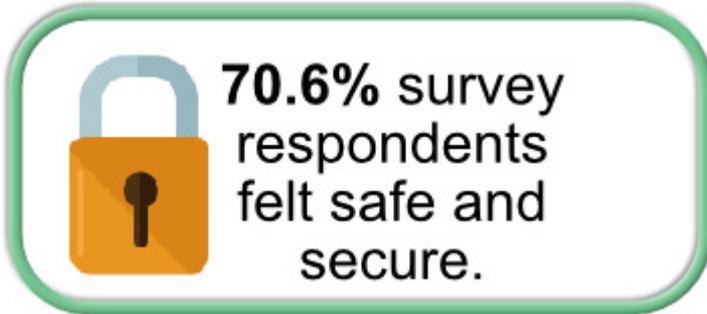
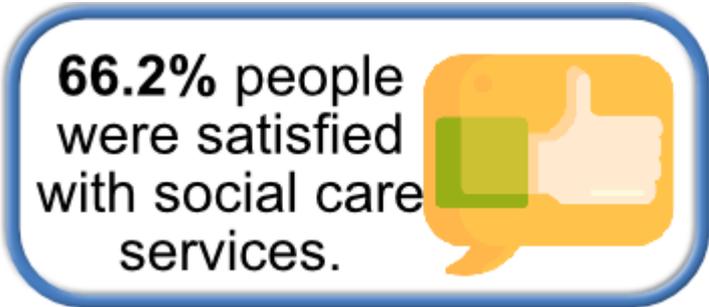
The average number of delayed transfers of care per 100k of the adult population reduced from 16.6 last year to **14.5**, compared to a comparator average of 16.6.





An increasing proportion of people were admitted to residential or nursing care in 2017/18. The number of admissions per 100,000 of the adult population rose to nearly 600 for older people and nearly 20 for younger adults.

66.2% respondents to the Adult Social Care Survey were satisfied with the services they received from WCC. This is slightly down from the 68.1% Warwickshire scored last year, but slightly better than this year's national average of 65%.



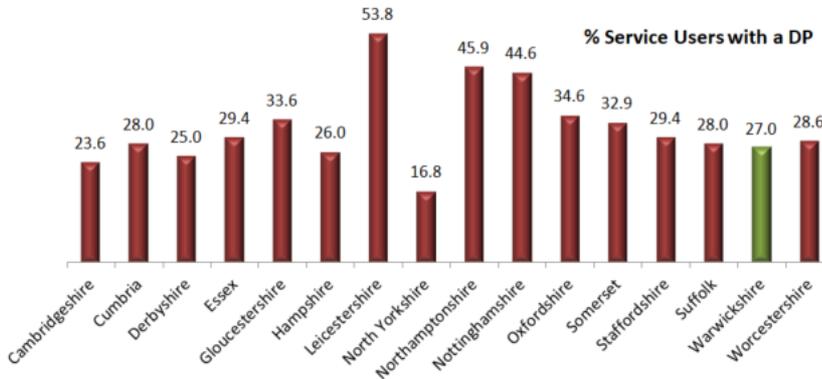
70.6% of respondents felt safe and secure, comparable to both the national and comparator averages.

76% of service users found it easy to access advice and information, down from almost 80% last year but still slightly exceeding the comparator and national averages of 73%.



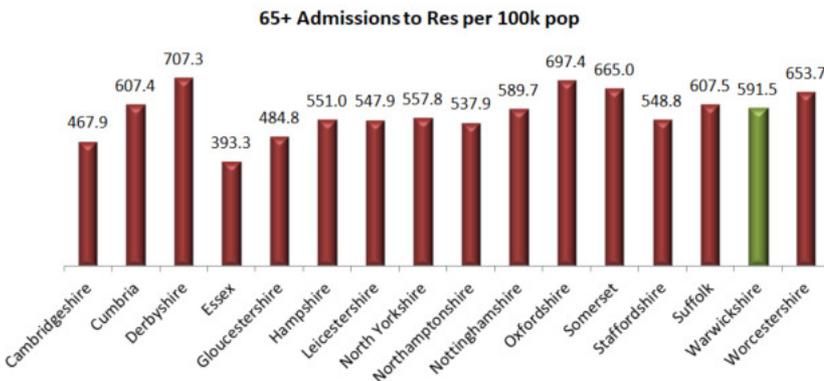
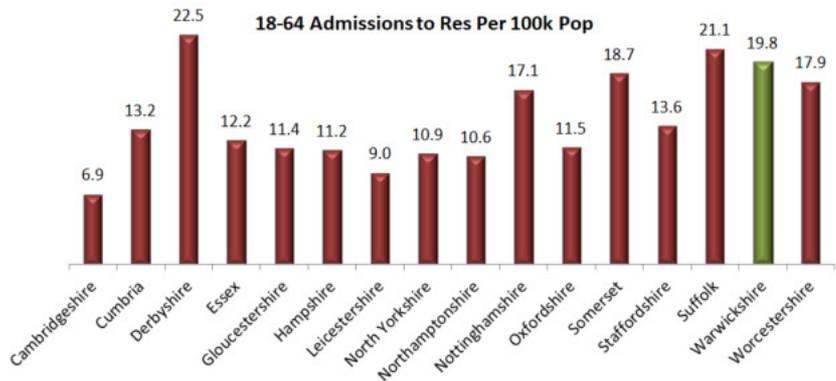
How does Warwickshire compare?

The graphs below illustrate the range of outturns for some key measures between Warwickshire's comparator group.



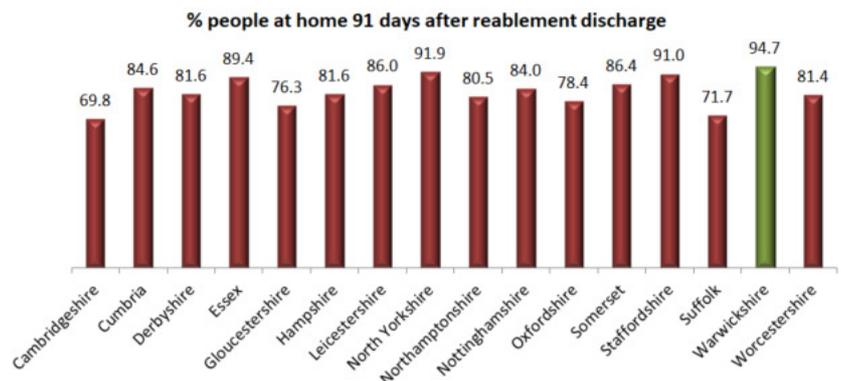
There is significant variance in the proportion of people receiving a DP across the LAs, with Warwickshire towards the lower end of the pack, but not an outlier.

The increase in younger adults admissions to residential care in 17/18 sees Warwickshire rise to one of the higher rates in the group at 19.8.



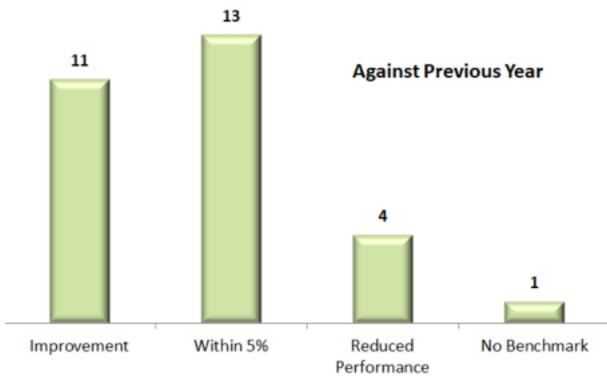
Although Warwickshire's local performance is less positive than the previous year, the rate of admissions to res per 100k pop for over 65s is roughly at the mid point of the comparator group.

Warwickshire sees the highest rate of people still at home 91 days after discharge from hospital into reablement services in the group, at 94.7%.



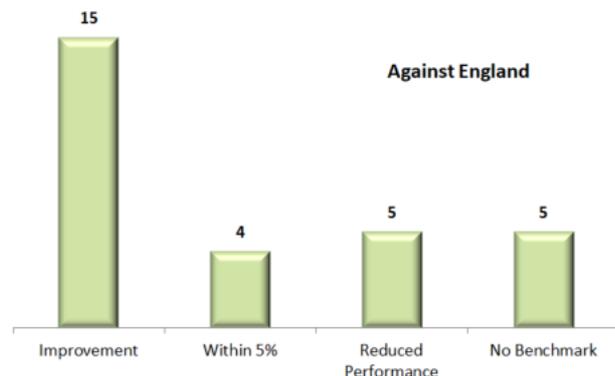
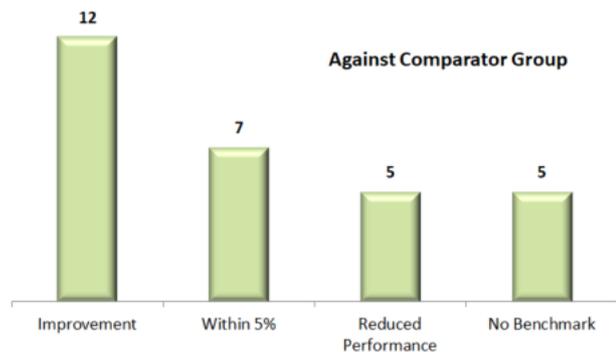
Overall Comparisons

The graphs below show whether Warwickshire demonstrated improved performance (either over WCC's outturns for 2016/17 or the England and comparator averages for 2017/18), whether WCC was less positive but very close ('Within 5%'), whether Warwickshire's performance is less positive than previous year's outturns or this year's comparisons, or if no benchmark was available.



Warwickshire improved on 11 of the 29 outturns from last financial year (16/17), with a reduced performance in 4 outturns (two of which were the rate of admissions to a residential setting).

Warwickshire continues to maintain positive performance against our comparator group. Although there is considerable variance within the group, WCC was more positive than or very close to the average in 19 of the 29 measures. No benchmark is available for the carer survey outturns as this is a statutory biennial survey Warwickshire chooses to run locally annually to maintain a robust comparison.



Warwickshire's performance against the England average is generally very positive. The 5 less positive areas included admissions to residential settings, Carer direct payments and DTOC.

Comparisons against previous year's performance and the national and comparator averages are provided individually below.

The Results In Full

2017/18 Performance and Comparison against CIPFA group average, England average and previous annual performance.

The 'Warwickshire Outturns' column details Warwickshire's confirmed ASCOF outturns since 2014/15. The most recent year is colour coded to demonstrate whether Warwickshire's 2017/18 performance is more positive than the previous year (green), very close and within 5% (amber) or further away and more than 5% (red). The same coding is used for the comparator average and England average

Domain 1 – Enhancing quality of life for people with care and support needs

ASCOF Reference	Description	Warwickshire Outturns				2017/18 Outturns	
		2014/15	2015/16	2016/17	2017/18	Comparator Average	England Average
1A	Sum of the scores for all respondents who answered all eight relevant questions in the ASCS, divided by the number of respondents who answered all eight questions (score out of 24) - values are weighted	19	19	19.1	19.6	19.4	19.1
1B	Proportion of respondents who felt they had control over their daily life (%) - values are weighted	74.4%	76.0%	76.6%	76.7%	79.3%	77.7%
1C(1A)	Proportion of service users accessing long-term community support at year-end 31 March who were receiving self-directed support (%)	93.9%	97.8%	96.2%	99.9%	90.5%	89.7%
1C(1B)	Proportion of carers receiving carer-specific services in the year to 31 March who received self-directed support (%)	70.7%	100.0%	92.4%	90.9%	80.2%	83.4%
1C(2A)	Proportion of service users accessing long-term support at the year-end 31 March who were receiving direct payments (%)	26.7%	17.3%	29.3%	27.0%	33.6%	28.5%
1C(2B)	Proportion of carers receiving carer-specific services in the year to 31 March who received direct payments (%)	39.0%	85.0%	23.0%	33.9%	70.4%	74.0%
1D	Carer Reported Quality of Life	7.7	7.9	8.0	7.0	NA	NA
1E	Proportion of working age (18-64) service users who received long-term support during the year with a primary support reason of learning disability support, who are in paid employment (%)	11.1%	11.9%	11.7%	11.6%	6.0%	6.0%
1F	Proportion of working age adults (18-69) who are receiving secondary mental health services and who are on the Care Programme Approach at the end of the month who are recorded as being employed (%)	18.1%	19.9%	20.7%	17.0%	9.1%	7.0%
1G	Proportion of working age (18-64) service users who received long-term support during the year with a primary support reason of learning disability support, who are living on their own or with their family (%)	70.2%	71.1%	72.5%	73.7%	75.3%	77.2%
1H	Proportion of working age adults (18-69) who are receiving secondary mental health services and who are on the Care Programme Approach at the end of the month, who are recorded as living independently (with or without support) (%)	80.6%	79.8%	87.0%	73.0%	54.3%	57.0%
1I1	Proportion of respondents to ASCS question 8a who have as much social contact as they would like (%) - weighted values	41.1%	40.6%	42.6%	46.5%	47.2%	46.0%
1I2	Proportion of carers who reported they had as much social contact as they would like	42.0%	36.7%	40.8%	22.2%	NA	NA

Domain 2 – Delaying and reducing the need for care and support

ASCOF Reference	Description	Warwickshire Outturns				2017/18 Outturns	
		2014/15	2015/16	2016/17	2017/18	Comparator Average	England Average
2A(1)	Number of council-supported younger adults (aged 18-64) whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population	11.2	10.3	8.8	19.8	14.2	14
2A(2)	Number of council-supported older adults (aged 65 and over) whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population	489.9	572.8	482.1	591.5	561.2	585.6
2B(1)	Proportion of older people (aged 65 and over) discharged from acute or community hospitals to their own home or to a residential or nursing care home or extra care housing for rehabilitation, with a clear intention that they will move on/back to their own home (including a place in extra care housing or an adult placement scheme setting), who are at home or in extra care housing or an adult placement scheme setting 91 days after the date of their discharge from hospital (%)	88.5%	84.0%	94.8%	93.0%	81.2%	82.9%
2B(2)	2B(2): The proportion of older people (aged 65 and over) who received reablement/rehabilitation services after discharge from hospital	3.8%	5.6%	1.6%	1.4%	2.2%	2.9%
2C(1)	Average number of delayed transfers of care (for those aged 18 and over), per 100,000 population	17	15.3	16.6	14.5	16.6	12.3
2C(2)	Average number of delayed transfers of care (for those aged 18 and over) that are attributable to adult social care, per 100,000 population	4.7	6.9	8.9	8.5	5.9	4.3
2C(3)	Delayed transfers of care from hospital that are jointly attributable to NHS and adult social care, per 100,000 population	NA	NA	NA	0.2	2.1	0.9
2D	Proportion of new service users that received a short term service during the year where the sequel to service was either no ongoing support or support of a lower level (%)	64.9%	64.9%	69.9%	64.3%	79.2%	77.8%

Domain 3 – Ensuring that people have a positive experience of care and support

ASCOF Reference	Description	Warwickshire Outturns				2017/18 Outturns	
		2014/15	2015/16	2016/17	2017/18	Comparator Average	England Average
3A	Proportion of respondents to ASCS question 1 who said they were satisfied with their care and support (%) - values are weighted	61.2%	66.7%	68.1%	66.2%	66.6%	65.0%
3B	Overall satisfaction of carers with social services	35.0%	42.5%	46.3%	37.8%	NA	NA
3C	Proportion of carers who reported that they have been included or consulted in discussions about the person they care for	71.2%	68.9%	67.0%	64.6%	NA	NA
3D(1)	Proportion of respondents who answered ASCS question 12 who find it "very easy" or "fairly easy" to find information about services (%) - weighted values	72.9%	75.4%	79.1%	76.0%	73.4%	73.3%
3D2	The proportion of carers who find it easy to find information about services	61.9%	59.0%	61.5%	61.3%	NA	NA

Domain 4 – Safeguarding adults whose circumstances make them vulnerable and protected from avoidable harm

ASCOF Reference	Description	Warwickshire Outturns				2017/18 Outturns	
		2014/15	2015/16	2016/17	2017/18	Comparator Average	England Average
4A	Proportion of respondents to ASCS question 7a who feel as safe as they want to (%) - weighted value	67.0%	67.9%	69.9%	70.5%	70.8%	69.9%
4B	Proportion of respondents to ASCS question 7b who say that the services they receive have made them feel safe and secure (%) - weighted value	91.1%	91.6%	88.5%	90.6%	87.1%	86.3%

The 'Warwickshire outturns' columns detail Warwickshire's verified annual performance from 2014/15 onwards, where available. Some years are not included because either the measure had not been implemented at that point, or a statutory survey was not completed nationally.

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 Insight Service
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