

Educational Psychology Service Bookable Telephone Conversations for Education Settings and other Professionals

Warwickshire Educational Psychology Service (EPS) is continuing to provide support and advice to schools. Through the link Educational Psychologist, and through on-going subscriptions, the EPS are considering aspects of virtual planning, virtual training opportunities, and virtual service delivery.

In addition, the EPS are offering bookable telephone consultation sessions of up to 50 minutes to staff in all education settings, and other professionals, as an interim arrangement in response to COVID-19. This is a free Service for only COVID-19 related issues. The EPS aims to support you and your colleagues with new issues arising and will utilise problem solving approaches underpinned by the application of psychology.

If you would like to arrange to speak to a member of the team, please phone 01926 742921 or email eps@warwickshire.gov.uk and you will be offered a time/date slot when an educational psychologist will phone you. You will be asked to provide a brief outline of the issue you are phoning about (e.g. purpose of your call, a child/young person details including age, if known to the Educational Psychology Service, is a Child or Young Person looked after and/or has an Education, Health and Care Plan).

Where advice is being sought as part of a Critical Incident, please highlight this during the initial phone call and return contact will be made as a priority and, where possible, on the same day. Critical incidents can include a sudden or unexpected event that has a serious impact on the emotional wellbeing of a local community.

It is recognised that those best placed to support children and young people immediately after experiencing grief or trauma are the adults that they know and trust. We offer support to ensure those adults feel confident in supporting the child or young person and/or the school community.

If you have a safeguarding issue please follow your usual safeguarding procedures and contact MASH, if appropriate.

