

UPDATES AND CHANGES TO WES SERVICES FOR 2024/25

PRICES

We have worked hard to keep our price changes for WES Subscription Services as low as possible so that we continue to provide outstanding services that offer you real value for money. Your exclusive price list can be found in your 'my account' space on the WES website.

WES HR & PAYROLL SERVICE

Updated for 2024 / The HR Essentials Subscription – provides unlimited support for all your school's workforce relations needs through one subscription. Our purpose is to help schools successfully manage their people through the provision of high-quality outcome focused workforce relations advice. The HR Essentials subscription provides a professional and specialist school-focussed service, delivering practical, sensible advice and support to help you meet your HR responsibilities. **New for 2024, this also includes virtual/onsite support with meetings and hearings.** The subscription includes:

- 24/7 self-service support provided via our online portal (Hornbill).
- Access to the WES Website providing a range of documents and guidance.
- Policy queries triaged through our Customer Services Team.
- **New for 2024** - Termly online briefings for Headteachers and Business Managers on key legislation and policy changes.
- A named HR Adviser to act as initial point of contact (a specific advisor will be allocated to specific cases or change management programme subject to availability).
- Access via telephone or **pre-arranged virtual/onsite meetings** to qualified specialist HR Advisers to provide support on more complex employment issues including:
 - Absence Management.
 - Performance Management.
 - Change processes involving staffing reductions, restructures or TUPE.
 - Grievances, disciplinaries and suspensions including attendance at Hearings.
 - Pay and grading.

EMPLOYEE WELL-BEING SUPPORT SERVICE



The Employee Well-Being Support Service has been renamed as the **“Employee Assistance Programme”**

WES GOVERNOR SERVICE

WES Governor Services - Clerking

We are now offering an easier way to buy the level of support you need for Clerking your Governor Board meetings. Simply choose the quantity of meetings needed to suit your needs (subject to a minimum quantity of six meetings).

WES HEALTH & SAFETY SERVICE

WES Health & Safety Service – Inspections

To ensure your funds are used effectively and the most suitable inspection takes place for your school site, please contact the WES Health & Safety Service to discuss the best inspection to purchase for your school before you submit your WES Order Form for 2024/25. Contact us at: weshealthandsafety@warwickshire.gov.uk or 01926 412440.

