

Warwickshire County Council
2019/2020 EMERGENCY LIST OF REGISTERED CONTRACTORS
FOR ENGINEERING AND BUILDING SERVICES

The registered contractors and services listed below are for dealing with breakdowns outside normal office hours and are to be used solely in extreme urgency. Report breakdowns that can be safely left to the Maintenance Hotline, telephone 01926 414123 during normal office hours (8:00am to 5:30pm Mon – Thur, 8:00am to 5:00pm Friday). In cases when emergency action is taken, report this to the Hotline, Shire Hall, Warwick, telephone 01926 414123 on the next working day.

Craig Cusack - Assistant Director for Enabling Services
Resources Directorate- Shire Hall, Warwick, Tel. 01926 412947

Mechanical Engineering

Mechanical Engineering Including;	Dodd Group 0121-565-6012 – This is a call handling centre – Identify yourself as Warwickshire County Council
General Mechanical (inc. heating, hot & cold water services)	
Oil and Gas Fired Boilers	
Air Conditioning	
Gas Services (Inc. Kitchen Catering)	

Electrical Engineering

Electrical Engineering Including;	Dodd Group 0121-565-6012 – This is a call handling centre – Identify yourself as Warwickshire County Council
General Electrical :- (inc lighting , power, distribution)	
Intruder Alarms	
Emergency Lighting ,Fire Alarms, Fire suppression systems	
Automatic Doors	
Roller Shutter Doors	
Nurse Call and TV Aerial Systems	
Standby Generators	
Refrigeration (Commercial Fridges/ Freezers)	
Lifts/Elevators	

Building Maintenance

Builders:-

Arden Ltd
 Helpdesk 07879 648767

Plumbers:-

Arden Ltd
 Helpdesk 07879 648767

Blocked Drains and Waste:-

Arden Ltd
 Helpdesk 07879 648767

Disaster Restoration Specialist:-

Clean up only; (Fire, Flood & Pumping Out)
Belfor Relectronic (UK) Ltd.
 24 Hour Call Centre 01827 307 616

Waste Solution Specialist: -

Cleansing Service Group Ltd.
 Emergency Line 0800 587 3133
Please quote:
 Personal Identification Number:
 11514 Warwickshire County Council

Electricity Supplies: National Grid FREE PHONE 0800 40 40 90

Gas Supplies: Cadent FREE PHONE 0800 111 999

Water Supplies & Main Sewer Blockages: Severn Trent: 0800 783 4444

South Warwickshire

Leamington Spa and Kenilworth, Warwick and Southam,
Stratford Upon Avon, Shipston, Studley, Henley in Arden and Alcester

If any of the above contractors are not available, contact a member of Maintenance and Minor Works Team staff for advice on pager number 07623 905063. Relay your message to the operator stating property, message, and contact name and telephone number.

North Warwickshire

Atherstone, Coleshill and Kingsbury, Nuneaton and Bedworth, Rugby

If any of the above contractors are not available, contact a member of Maintenance and Minor Works Team staff for advice on pager number 07623 907334. Relay your message to the operator stating property, message, and contact name and telephone number.