

Emergency Out of Hours Property Maintenance Contacts

During weekdays 8am to 5pm (4.30pm Fri) please contact Hotline on **01926 414123**
Outside of these hours please use the following contacts

Dodd Group 0121 565 6012

WCC's partner for Engineering Services

Mechanical & Electrical Services

Including items such as;

- Heating systems and gas appliances
- Air conditioning
- Lighting, Power & Distribution
- Intruder alarms
- Fire alarms
- Automatic doors
- Lifts



Arden Construction 07879 648767

WCC's partner for Building Services

Building Services

Including items such as;

- Boarding up after break-ins / fires
- Roof leaks
- Localised flooding
- Unsafe structures
- General plumbing (non-heating)
- Blocked drains



External Utility Providers

Electricity Supplies

For calls relating to the main electrical supply or meter

National Grid 0800 40 40 90

Gas Supplies

For calls relating to the main gas supply or meter

Cadent 0800 111 999

Water Supplies

For calls relating to the main water supply or meter or main sewer blockages

Severn Trent 0800 783 4444

If any of the above contractors are not available, contact a member of the Property Maintenance Team for advice on the following pager numbers. Relay your message to the operator stating property, message and contact name and telephone number

South Warwickshire Pager 07623 905063

(Leamington, Kenilworth, Warwick, Southam, Stratford-upon-Avon, Shipston, Studley, Henley-in-Arden and Alcester)

North Warwickshire Pager 07623 907334

(Atherstone, Coleshill, Kingsbury, Nuneaton, Bedworth and Rugby)